

Get in touch...

easylink enquiries...

Bookings Mon-Fri between 0830-1200
General enquiries, 1200-1630 via:

tel: **(0115) 969 1801**

text: **0788 966 1950**

email: enquiries@ct4nottingham.co.uk
www.ct4nottingham.co.uk/easylink

Registered Charity: 700463

follow us...

 @Transport_Nottm
 TransportNottm

To request this information in an alternative format, please call: (0115) 876 4665

Helpful?

Nottingham City Council welcomes your comments or suggestions about this leaflet. You can write to us at:

Public Transport Team,
Loxley House, Station Street,
Nottingham. NG2 3NG
public.transport@nottinghamcity.gov.uk



easylink Nottingham accessible transport



Effective from December 2015



Nottingham
Community
Transport

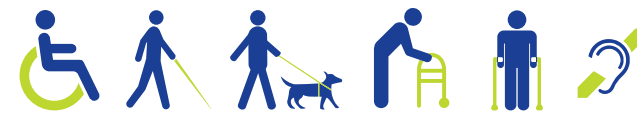
Nottinghamshire
County Council

Nottingham
City Council

Who is easylink for?

Easylink is an accessible bus service offered to support customers who find the main bus and tram network difficult to use.

Easylink is a door to door service to the shops, leisure activities, medical appointments or any other journey you want to make.



How far can I travel with easylink?

You can travel anywhere up to 10 miles of the City Centre, from within the area shown on the enclosed map.

Easylink is available

Monday to Friday 0800 - 1900

Sorry, there is no service on Bank Holidays.

Unfortunately we can't provide easylink for a journey normally provided by Social Services, the Education service or the Ambulance service.

What does easylink offer?

- Door to door accessible service
- Regular, friendly, fully trained drivers
- Brand new vehicles with rear lift
Space for 8 seats & 0 wheelchair or 4 seats & 1 wheelchair or 2 seats & 2 wheelchairs
- Free travel for an escort or companion
- Easy access vehicles for all needs
- Wheelchair lift to make our vehicle fully accessible to all our customers
- The personal touch, if required the driver can help carry your shopping to your door, assist you on and off the vehicle

Disabled concessionary card



Senior concessionary card



Examples of English National Concessionary Travel Scheme cards

How do I join?

If you have a Mobility Citycard issued by Nottingham City Council you are **automatically a member** and don't need to join.

If you have a disabled concessionary card issued by Nottinghamshire County Council and live within the Greater Nottingham area (please see enclosed area map), simply contact us to confirm your membership. (All eligible County concessionary pass holders will be contacted in advance).

If you live within the Greater Nottingham area and struggle to use the main transport network, but don't have a disabled concessionary card please contact us to discuss joining.

You may be entitled to a 50% fare reduction if you hold a current and valid concessionary travel pass. You will need to show this to the driver each time you travel.

What are the easylink fares?

You can book as often as you like...

Distance Travelled	Valid Concessionary card holder	Standard fare
up to 1 mile	£1.50	£3.00
1 - 3 miles	£2.50	£5.00
3 - 5 miles	£4.00	£8.00
5 - 10 miles	£7.00	£14.00

When you book a trip we can give you an exact price for that door to door journey. If you require an escort or companion, they may travel for free to assist you.

Children under 5 - Free
Children and young people aged 5-18 travel at Mobility Citycard fares.

As a member you are entitled to **50%** discount off the standard fares when showing a valid concessionary travel pass, please show the driver when boarding the bus.

Cancellation charge - If your trip is not required, please contact us and cancel **before** the bus arrives for collection. The charge for your journey will still be payable if cancellation is not confirmed.

How do I book a seat?

Bookings 0830-1200 Monday to Friday
General enquiries 1200-1630 via:
tel: **(0115) 969 1801**
text: **0788 966 1950**
web: **ct4nottingham.co.uk/easylink**

Bookings can be made up to 7 days in advance. You can also block book a regular trip for up to 6 weeks in advance, e.g. a weekly social club.

If you have a medical appointment, booking is available up to 3 months in advance.

We will make every effort to meet your requested time, but we also try to accommodate other passengers on the easylink vehicle so we may ask you to adjust your time slightly to fit our schedule, and make more efficient use of the service.

Customers need to be ready to leave 10 minutes before their scheduled departure time.

If you need assistance when travelling, your companion or escort can travel free of charge. Please let us know you are bringing someone with you when you are booking your ride, so that we can make sure there is room.

FAQ's

Can I book the easylink service to pick me up from somewhere that isn't my home address, for example the cinema?

Yes, if you are a member then you can book to be picked up from anywhere in the Greater Nottingham area (see map).

I go to a weekly social club, can I book my trips in advance to ensure I am able to go?

Yes, you can book a regular trip up to 6 weeks in advance.

How will I know how much my trip will cost?

You will be informed of the full cost of your trip when booking it.

Greater Nottingham Area

